



prompt
SOLUTIONS

Brochure



COMPLIANCE . ANALYSIS . TRAINING



United by our commitment to improving
road safety and driving standards in the UK

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www.prompttraining.co.uk tel: 01773 850428



- Operator licence compliance audits.
- Accredited BS EN ISO 9001:2015.
- Auditors are trained to standard 'IRCA/2180 13/2' listed within the International Register of Certificated Auditors.
- Operator licence specialists.
- We simplify the complex legal requirements of using vehicles that fall under the operator licence legislation.
- Comprehensive industry-leading reports.
- Approved auditors for DVSA 'Earned Recognition'.



- Completely FREE installation and setup.
- New generation tachograph analysis.
- Processing over 100,000 records per month.
- Practical solution for clients.
- Easy reporting solution.
- Human support however small the query.
- Online access via our website.
- Periodic driving licence checking service.
- Daily Walkround App.



- JAUPT approved training centre.
- Approved OCR centre.
- Driver Certificate of Professional Competence.
- Transport Manager CPC training.
- Compliance Management.
- On Road Driver Assessment.
- Fork Lift Training.
- Health and Safety.
- Poultry Passport.
- First Aid.



About Prompt

Based in the UK and experts in Operator Licence Compliance, Auditing, Training & Tachograph Analysis. Prompt's nationwide coverage means that we can cater for fleet operations of all sizes. We can help operators with their obligation and interpretation of transport legislation.

Prompt help protect businesses and drivers from potential threats to the operator's licence and/or professional driving qualification. We have built our reputation by developing and delivering industry leading solutions, working closely with our clients and reacting to their ever changing needs.



“Prompt clients will always receive excellent levels of professionalism as we continue to focus on their needs, understand their requirements and exceed their expectations.”

“Our services of training, compliance and analysis will bring the best protection to driver and operator licences from potential penalties and prosecutions.”

Our Credentials

Our in-house team of industry specialists are fully qualified, on-trend and continually trained in current legislation. We also maintain membership of various trade associations (FTA & CILT) and keep in touch with DVSA (Driver and Vehicle Standards Agency) to ensure that we are entirely up to date with legislation and its application and enforcement.

All Prompt Auditors are fully qualified, holding as a minimum the Transport Manager ‘certificate of professional competence’. The team has many years’ combined relevant industry experience working in a variety of road transport positions spanning ex-enforcement, compliance management, logistics planning and group transport management.





PROMPT COMPLIANCE

Contrary to common misconceptions regarding auditors, you'll find the Prompt Compliance team friendly, approachable, helpful, informed, professionally qualified and experienced.

Whether we're assisting an operator to manage additional undertakings, carrying out a regular independent assessment on a fleet or even just helping a transport manager decipher legislation, the compliance team and follow-up reports will prove an invaluable asset.

As well as years of industry experience, all of our auditors are trained to standard 'IRCA/2180 13/2' listed on the International Register of Certificated Auditors for training in Quality Management System audits. Fully approved DVSA 'Earned Recognition' auditors.

Prompt Compliance auditors are BS EN ISO 9001:2015 accredited.

Improving road safety is of paramount importance. Our professional advice and support comes as standard and is often instrumental in ensuring operators adhere to all relevant and mandatory regulations. In addition to this, we will also offer recommendations in accordance with industry 'best practice' where regulatory standards do not apply.

For years we've provided operators with independent assessments in the form of audit reports using industry experts. We can even tailor audits to suit an operator's individual requirement.

The audit process is not just about highlighting areas of weakness but also offering honest, practical and independent solutions that can help an operation rectify their position and improve road safety.

Regular compliance audits can give an operator peace of mind and enable them to pro-actively reduce risk.

The quality of our compliance product is undeniably high and is often used to report formally to Traffic Commissioners.

Our competitive rates ensure a cost-effective solution as well as reducing the risk of enforcement action / public inquiry.



PROMPT ANALYSIS

Prompt Analysis offers 'new generation' tachograph analysis, processing over 100,000 records per month, providing a practical analysis solution to our clients.

Prompt Analysis produces clear, easy-to-use reports that highlight common infringements of EU Driving Hours Regulations (EC 561/2006) and the Road Transport (Working Time) Regulations 2005. The reports are aimed at helping drivers to stay compliant with legislation and to assist managers to monitor infringements and to promote compliant working practices. Prompt Analysis clients have full access to their tachograph data via our website, and we are always on-hand to help resolve client queries, no matter how small.

Our aim is to make tachograph analysis simple.

PROMPT LICENCE CHECKING

Prompt offers a regular periodic driving licence checking service, which can check the validity and penalty points for all categories of road transport driving licences.

Prompt Licence Checking releases operators from some of their administrative burden, freeing them to concentrate on running their business.

Clients may specify their own preferred period between licence checks. The reports produced summarise the validity of driving licences and include all relevant and supportive information that was previously available on the paper counterpart.

Licence information shown on the report is obtained directly from the DVLA database guaranteeing current data. We comply with the General Data Protection Regulation (GDPR).

PROMPT TRAINING

Our reputation for providing first class training has been earned by our ongoing commitment to quality, continuous improvement and innovative training techniques.

We offer a comprehensive range of JAUPPT approved driver training courses covering the entire syllabus for the Driver Certificate of Professional Competence (Driver CPC) suitable for any sized operation.

Transport Manager Awareness training has proven to be an extremely popular course as it has been designed for both 'non transport manager' employees as well as personnel currently responsible for transport manager duties. The training provides an overview of their responsibilities to support them in their objective of achieving Operator Licence compliance. Relevant for holders of Restricted Operator Licences and their staff and a highly effective tool for briefing and refreshing Standard Operator Licence holders.

We regularly conduct initial consultation, to ascertain the individual requirements of our clients to ensure our programmes are effective and meet their objectives.

Our training incorporates the 'real-life' challenges faced by drivers, managers and operators. We can bespoke our training to reflect a client's business profile whilst interspersing practical road haulage experience.

With a 96% satisfaction rating, delegates attending any Prompt Training course can be assured the content will be relevant and delivered professionally.

All of our Driver CPC courses are accredited by JAUPPT, additionally we are a fully approved OCR centre.

Prompt hold associate membership of the following organisations:

- CILT - Chartered Institute of Logistics and Transport
- SOE - Society of Operations Engineers
- FORS - Fleet Operator Recognition Scheme
- FTA - Freight Transport Association
- BMF - Builders Merchant Federation
- ROSPA - Royal Society for the Prevention of Accidents,
- Brake - Road Safety Charity
- Poultry Passport - British Poultry Training



- **Driver CPC Training Courses**
- **Transport Manager CPC Training**
- **Compliance Management**
- **On Road Driver Assessments**
- **Fork Lift Training**
- **Health and Safety**
- **Poultry Passport**
- **First Aid**

Driving Hours (EU, Domestic & WTD)
Tachographs, working hours records
Digital Tachographs
Health and Safety
Safe Loading of Vehicles
Customer Care and Communication
Fuel Efficient Safe Driving
First Aid
Manual Handling
Daily Walk Around Checks and Defect Reporting
On Road Driver Assessment
Dangerous Goods Awareness
Operator Licence Awareness Training

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